

PENINSULA DOG & CAT CLINIC

Prescription Refill Request Policy

POLICY

In the best interests of patient welfare, we will no longer be processing orders for medications or preventatives sent directly to us (via phone or fax) from online suppliers or from outside pharmacies (apart from compounding pharmacies for specific medication formulations). However, we can provide you with a written medication prescription.

Due to Oregon law (OAR 875 & ORS 686), we are unable to refill prescription medications, including dietary food prescriptions, if a pet has not been seen here for **an examination by our veterinarians within the previous 12 months**. Please have your previous prescription handy as we will verify the medication name, concentration, amount, and directions of use. You may request a prescription refill by email at staff@peninsulapet.net, by phone at **(503) 285-7661**, or through our website with Covetrus and Vets First Choice. **Please allow at least 24 hours' notice for prescription refill requests.**

It is important for veterinarians to deliver clear and unambiguous written prescriptions to avoid medication errors. Lately, many online and outside pharmacies have been listing incorrect dosages, giving incomplete directions for use, and in some cases, writing dangerous strengths of medication entirely for a patient. To avoid any future medication errors, we are providing written prescription that can be used online and at other outside pharmacies. **This prescription can be requested during an appointment; otherwise, we request at least 4 business days' notice outside of an appointment to ensure the doctor who last saw your pet is the one writing the prescription.**

This written prescription can be picked up from our clinic, or a copy can be emailed to you. Please note some pharmacies will only accept an original copy of a prescription with a "wet signature" and may not take an emailed copy. Please check with your pharmacy on how to handle written prescriptions in advance so there won't be any lapse in medications if they require you to mail them in.

